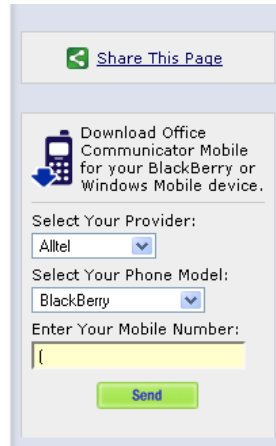


Downloading Office Communicator Mobile for BlackBerry, Windows Mobile, and Java enabled mobile devices.

1. From any PC, navigate to <http://www.apptix.com/webconferencing/> and locate the SMS tool in the left hand navigation.



Share This Page

Download Office Communicator Mobile for your BlackBerry or Windows Mobile device.

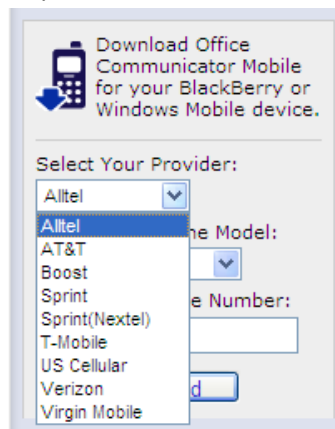
Select Your Provider:
Alltel

Select Your Phone Model:
BlackBerry

Enter Your Mobile Number:
|

Send

2. Select your mobile carrier from the drop down menu.



Download Office Communicator Mobile for your BlackBerry or Windows Mobile device.

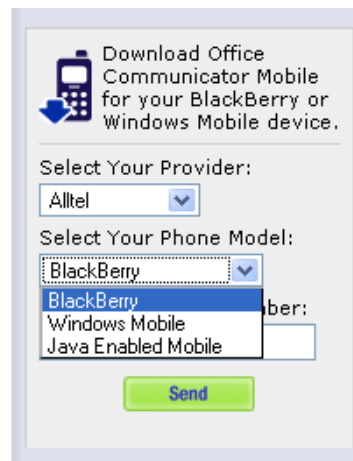
Select Your Provider:
Alltel

Select Your Phone Model:
BlackBerry

Enter Your Mobile Number:
|

Send

3. Select your phone model type.



Download Office Communicator Mobile for your BlackBerry or Windows Mobile device.

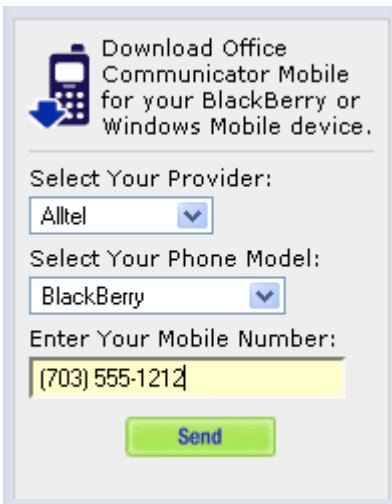
Select Your Provider:
Alltel

Select Your Phone Model:
BlackBerry

Enter Your Mobile Number:
|

Send

4. Enter your mobile phone number and select "SEND" to receive the appropriate software link via SMS to your mobile phone.



Download Office Communicator Mobile for your BlackBerry or Windows Mobile device.

Select Your Provider:
Alltel

Select Your Phone Model:
BlackBerry

Enter Your Mobile Number:
(703) 555-1212

Send

5. You will receive the following confirmation message after selecting "SEND".

Thank You! The download link has been sent to your mobile device as a text message. It may take up to an hour for text message delivery.

Setup Office Communicator Mobile for BlackBerry

1. The following link will be delivered to your phone via SMS: www.apptix.com/mobileocs/ . Please note that you can also navigate to this URL by typing it into your BlackBerry Browser.
2. Select the software link that correlates to your BlackBerry model (BlackBerry or BlackBerry Storm) and the software version of your BlackBerry's Operating System (OS). To confirm the version of your BlackBerry OS go to Options > About on your BlackBerry. Your OS version will start with the letter v. (e.g. v4.2.2.180).



To download OCS Client for BlackBerry click the software link below based on your BlackBerry OS. If you don't know what version of OS you have go to Option > About on your device.

BlackBerry

- [OCS Client \(OS version 4.1\)](#)
- [OCS Client \(OS version 4.2+\)](#)
- [OCS Client \(OS version 4.6+\)](#)

BlackBerry Storm

- [OCS Client \(OS version 4.7\)](#)
- [OCS Client \(OS version 4.7.1\)](#)
- [OCS Client \(OS version 5.0\)](#)

3. After you select the appropriate software version from your BlackBerry, you will be prompted to “Download” the Enterprise Messenger software for BlackBerry. Select the “Download” option from your BlackBerry device and wait for the software to download.
4. Once the download is complete, locate the Enterprise Messenger icon which should appear on your BlackBerry's home page or in the “Downloads” folder. Highlighted below is the Enterprise Messenger icon.



5. To login to Enterprise Messenger, select the Enterprise Messenger icon. You will be prompted to enter a SIGN-IN NAME, USER NAME, and PASSWORD. The following conventions should be used:
 - a. SIGN-IN NAME = email address to which Apptix Secure IM is provisioned (e.g. mary.frank@acme.com)
 - b. USER NAME = alias assigned by Apptix that will always follow the same convention and end in the @collaborationhost.net domain (e.g. mary.frank.acme.com@collaborationhost.net)
 - c. PASSWORD = the same password you would use to log-in to your Microsoft Communicator account from your desktop or Exchange password if applicable.

Note – You are given the option to save your password. Select this option if you are comfortable doing so and it does not conflict with the security policies of your employer.

6. Select the “SIGN-IN” button from your BlackBerry to log into the Enterprise Messenger application.

Note – The Enterprise Messenger application has a limited feature set when compared with the rich Office Communicator desktop client. The main features of Enterprise Messenger are as follows:

- Presence Integration
- Instant Messaging – support for single and multiple recipients
- Group Creation
- Contact Information Viewing
- Status Setting
- Email IM Contacts within your company’s Global Address List
- Copy and email conversations

Setup Office Communicator Mobile for Windows Mobile and Java Enabled Mobile Devices

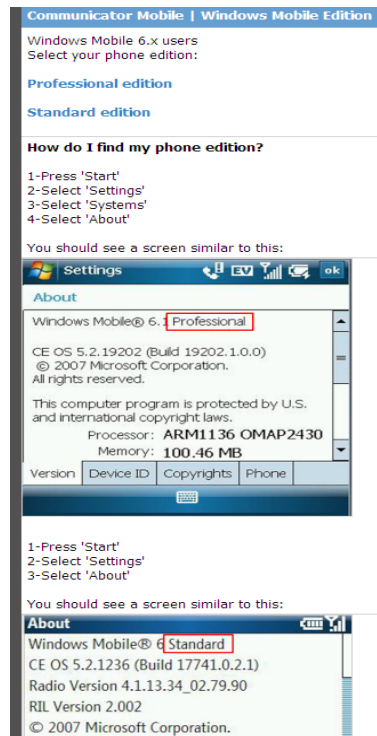
1. The following link will be delivered to your mobile device: <http://getcomo.com>. Please note that you can also navigate to this URL by typing it into your mobile device Internet browser.

For Java Enabled phone users proceed to step seven.

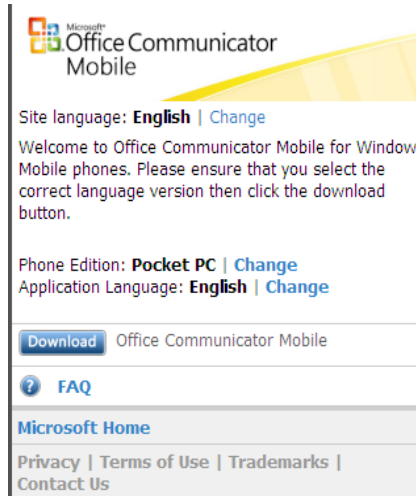
2. For Windows Mobile users, select the “Microsoft Windows Mobile” link



3. Next select the Professional edition or Standard edition which correlates to the phone. The screen capture below shows where to look to determine which version of Windows Mobile your mobile device is running.



4. Based on your selection, you will be prompted to download the appropriate software version. Select the “Download” key to download Office Communicator Mobile for your device.



5. Select the Office Communicator application from your mobile device and accept the Microsoft Terms of Use.

Select “Options” from within the Office Communicator application. You will be prompted to enter a SIGN-IN NAME, USER NAME, and PASSWORD. The following conventions should be used:

- a. SIGN-IN NAME = email address to which Apptix Secure IM is provisioned (e.g. mary.frank@acme.com)
 - b. USER NAME = alias assigned by Apptix that will always follow the same convention and end in the @collaborationhost.net domain (e.g. mary.frank.acme.com@collaborationhost.net)
 - c. PASSWORD = the same password you would use to log-in to your Microsoft Communicator account from your desktop or Exchange password if applicable.
6. Select the “SIGN-IN” button from the application home page to log into the Office Communicator Mobile application.

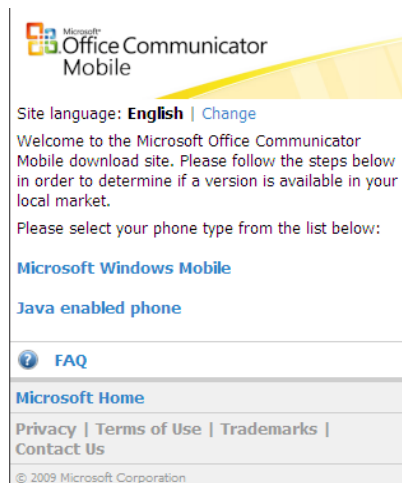
Note – The Office Communicator Mobile application has a limited feature set when compared with the rich Office Communicator desktop client. The main features of Office Communicator Mobile are as follows:

- Presence Integration
- Instant Messaging – support for single and multiple recipients
- Group Creation
- Contact Information Viewing
- Status Setting
- Email IM Contacts within your company’s Global Address List
- Copy and email conversations

Setup Office Communicator Mobile for Java Enabled Mobile Devices

7. The following link will be delivered to your mobile device: <http://getcomo.com>. Please note that you can also navigate to this URL by typing it into your mobile device Internet browser.

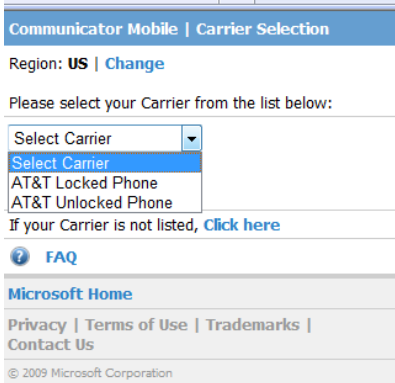
8. Select the “Java Enabled Phone” link



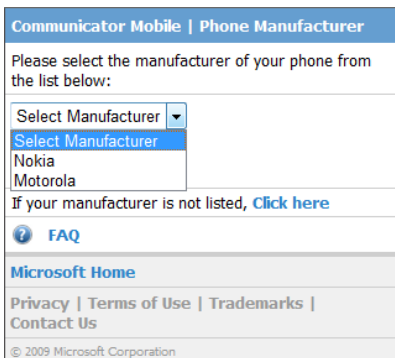
9. Select your “Region” and press “SELECT”.



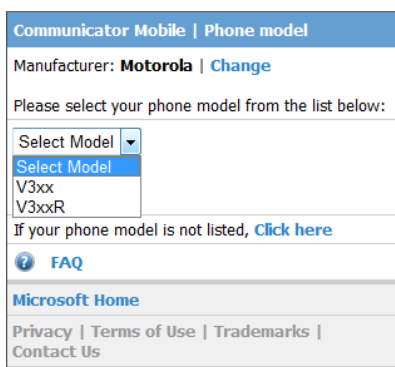
10. Select you “Carrier” and press “SELECT”.



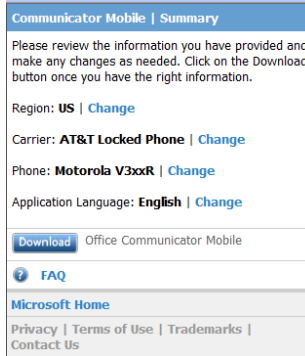
11. Select your phone “Manufacturer” and press “SELECT”



12. Select your phone “Model” and press “SELECT”



13. Download the Office Communicator Mobile Application by selecting the “Download” button.



Communicator Mobile | Summary

Please review the information you have provided and make any changes as needed. Click on the Download button once you have the right information.

Region: **US** | [Change](#)

Carrier: **AT&T Locked Phone** | [Change](#)

Phone: **Motorola V3xxR** | [Change](#)

Application Language: **English** | [Change](#)

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14. Select the Office Communicator Mobile application from your mobile device home page and log in as follows:

You will be prompted to enter a SIGN-IN NAME, USER NAME, and PASSWORD. The following conventions should be used:

- SIGN-IN NAME = email address to which Apptix Secure IM is provisioned (e.g. mary.frank@acme.com)
- USER NAME = alias assigned by Apptix that will always follow the same convention and end in the @collaborationhost.net domain (e.g. mary.frank.acme.com@collaborationhost.net)
- PASSWORD = the same password you would use to log-in to your Microsoft Communicator account from your desktop or Exchange password if applicable.

15. Select the “SIGN-IN” button from your Windows Mobile device to log into the Office Communicator Mobile application.

Note – The Office Communicator Mobile application has a limited feature set when compared with the rich Office Communicator desktop client. The main features of Office Communicator Mobile are as follows:

- Presence Integration
- Instant Messaging – support for single and multiple recipients
- Group Creation
- Contact Information Viewing
- Status Setting
- Email IM Contacts within your company’s Global Address List
- Copy and email conversations

Please call Apptix Customer Service if you have any issues with these setup instructions. Our US-based live phone support can be reached at any time by calling **866-428-0128**.